ISACA MALAYSIA CHAPTER PROUDLY PRESENTS

CYBERSECURITY, IT ASSURANCE & GOVERNANCE CONFERENCE 2016

Date: 30 & 31 May 2016            Venue: Le Meridien, Kuala Lumpur, Malaysia

Organised by:

Supporting Organisation:

Free Tablet For Each Delegate

14 CPE 16 CPD

16 CPE

MALAYSIA

Chapter
Cybersecurity has taken a very prominent place in organisations’ thoughts and actions. This is attributed to the rapid technological connectivity advancements, and on the flip side, the ever-growing threats that potentially disrupt and exploit organisations’ impetus while embracing on these advancements. As such, organisations may struggle to put in place the right level of governance, management, and assurance practices to protect themselves from both intentional and unintentional attacks, breaches, and incidents. This Conference will feature many points of view from esteemed subject matter experts via various plenary, panel, and business/technical classes covering the exciting topic in the area of cybersecurity, governance, IT risk management, and assurance. Day One will feature the keynote address, plenary, and interactive point of view & panel discussion sessions, while Day Two will be split into business/operational and technical classes covering the latest developments on cyber security, IT governance, continuity management, and assurance. These classes are designed to provide live practical experiences and will cover the latest ISACA research and literature such as the Cybersecurity Nexus program and COBIT5 framework. Most importantly, you can interact with the facilitators who have in-depth experiences in their respective areas.

This Conference will be fully electronic i.e. all conference delegates will be provided tablet devices – whether to stay in tune with the plenary speakers, to pose questions and/or comments during the lively panel discussion or be part of the classes’ hands-on approach.

### DAY 1: 30 May 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>08:00</td>
<td>Registration &amp; Networking Session</td>
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<tr>
<td>08:50</td>
<td>Opening Remarks – Organising Committee Chairperson</td>
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<tr>
<td>09:00</td>
<td>Keynote: Emerging Cyber Threats: A Future Outlook</td>
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<tr>
<td></td>
<td><strong>Leonard Ong</strong> <strong>CISA, CISM, CRISC, CGEIT, CoBIT5 Implementer &amp; Assessor</strong></td>
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<td>**International Vice President</td>
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<td>Cyber threats continue to evolve, causing increasing losses. Enterprises should recognise new threats and consider them in cybersecurity strategy and execution. The audience will be brought up to date on trending threats, and provided with corresponding threat prevention recommendations. Understanding future threats is crucial as it could serve as a tool to build a foundation to increase enterprise readiness against new threats. This is a proactive approach that companies should adopt, as the ability to continuously protect is not just nice-to-have, but as an essential element given the emergence of new technology and obsolescence of today’s technology.</td>
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<td>09:40</td>
<td>Sponsored Plenary: To Be Confirmed</td>
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<td>Sponsor is a leading technology services and product provider</td>
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<tr>
<td>10:20</td>
<td>Break &amp; Networking Session</td>
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<td>10:50</td>
<td>Series 1: The Cloud Future is Here – Are You Ready for the New Normal?</td>
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<td><strong>Prof. Frank Yam</strong> <strong>FHKIoD, FHKCS, FFA, FIPA, FHKITJC, CISA, CIA, CFE, CCP, CFSA</strong></td>
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<td>**Chairman &amp; Chief Executive Officer</td>
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<td>The future of doing things has already taken place, whether for leisure or work. We have seen electronic gadgets replacing many mechanical items. The question is “Are we prepared to do things differently?” The presenter will share the coverage of the current cyber landscape, a glimpse of what to expect in the next five years and insights into practical strategies to stay ahead. In addition, he will share recent cases, and lessons learnt that may be invaluable in dealing with the new normal.</td>
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<tr>
<td>11:30</td>
<td>Series 2: Point of View (PoV) Outsourcing Services – How Organisations Can Be Assured</td>
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<td><strong>Chair:</strong> <strong>Nickson Choo</strong> <strong>CISA, CRISC, CFE, CA</strong></td>
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<td><strong>Panellist:</strong> <strong>Murari Kalyanaramani</strong> **Head of Information Security</td>
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<td><strong>Nigel Tan</strong> **CISSP, ISO27001 Lead Auditor, ITIL Service Manager ASEAN Technical Leader</td>
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<td>With the proliferation of cloud services and even with other ‘traditional’ outsourcing models, organisations struggle to find the right balance to ensure appropriate levels of controls are in place to mitigate key risks. While services are outsourced to third parties, the responsibility for an organisation’s data, and controls over key processes still reside with the organisation itself. How can organisations be assured that there are sufficient levels of controls implemented at these outsourcing providers’ environment? This session will bring two points of view (POV) – from a service provider’s and a service recipient’s perspective – on having the right level of activities to ensure assurance for the organisation.</td>
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<tr>
<td>12:30</td>
<td>Lunch &amp; Networking Session</td>
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**Plenary: Security as Catalyst for Disruptive Digital Transformation**

**Victor Lo**  
Head of Information Security, InfoTech Division | Multimedia Development Corporation (MDeC)

The growing cyber threats and introduction of disruptive technology are driving enterprises towards a new dimension of information security. A new framework with a collaborative approach is crucial to ensure businesses are ahead of cyber threats and challenges.

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**Plenary: Risk Management – Navigating The Future**

**Jacob Abraham**  
Head, Group Risk – Enterprise | Malayan Banking Berhad (Maybank)

This presentation aims to highlight the changing landscape of the banking industry and the need for risk management to relentlessly evolve. It also attempts to connect the dots between regulation, clients’ needs and the desired behaviour and conduct, in order to position risk management to meet the challenges of the future.

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**Plenary: Business Continuity Management: Assuring crisis, incident and disaster management by Auditors & Management**

**Dr Goh Moh Heng**  
BCCLA BCCE CCCE CMCE DRCE  
President | BCM Institute

Business Continuity, IT Disaster Recovery and Crisis Management have been a topic of discussion at all management meetings. The ability to ensure business continuity and continuous IT system support are crucial in maintaining a good customer experience. At the end of the presentation delegates will be able to delineate BC, DR and CM within an organisation, and have an understanding on BCM audit process and principles. They will also learn about concerns from senior management and the audit committee to have an overview of audit based on maturity level.

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**Panel Discussion: Our Privacy – How to be Assured in Cyberspace**

**Chair:**  
Jason Yuen  
CISA, CISSP  
Partner | Ernst & Young Advisory Services

**Panellist:**  
Retnendran Subramaniam  
CISA, CRISC  
Portfolio Audit Head – Information Technology | Large Financial Institution

**Panellist:**  
Dr Sonny Zulhuda  
Associate Professor, Civil Law Department, Faculty of Law | International Islamic University Malaysia

**Panellist:**  
Victor Lo  
Head of Information Security, InfoTech Division | MDeC

We have tonnes of confidential information digitised and stored in every possible storage media in cyberspace, via both popular applications, being a direct cloud-based services and/or social media platform, and applications that are designed for specific group of professionals. However, one question remains. What happens to the information after the click of the mouse? Can we forego privacy in return for convenience? Are we assured of our privacy from the one provider who is holding all the confidential information and our own business strategic plans? The panellists will share what it takes to protect privacy in the cyber world without losing the convenience.

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**DAY 2: 31 May 2016**

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<tr>
<th>Time</th>
<th>Business [BT1]</th>
<th>Technical [TT1]</th>
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<tbody>
<tr>
<td>09:00 – 10:30</td>
<td>Information Assurance, Compliance and Controls in Social Media and Customer Relationship Management (CRM)</td>
<td>The Role of Cybersecurity in Today’s Enterprise</td>
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<td>10:30 – 10:50</td>
<td>Break &amp; Networking Session</td>
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<td>10:50 – 12:20</td>
<td>Demystifying the Cyber Risk Landscape and Enterprise Governance</td>
<td>Next Generation Security Operation Centre (NGSOC) What You Need To Know?</td>
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<td>12:20 – 13:40</td>
<td>Lunch &amp; Networking Session</td>
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<td>15:10 – 15:30</td>
<td>Break &amp; Networking Session</td>
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<td>15:30 – 17:00</td>
<td>Evolving Role of the IT Auditor</td>
<td>Cyber Incident Response and Handling</td>
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<tr>
<td>17:00 – 17:20</td>
<td>Lucky Draw &amp; Closing Remark</td>
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Who should attend?
If you are from, or who wants to enhance your knowledge, in the cybersecurity, assurance, risk and governance disciplines, you would be delighted to find that the Conference has been structured with both business / operational and technical professionals in mind. If you are one of the below, this is the conference that you should not miss:

- Executive Officers in charge of technology, security, governance, risk and assurance
- Assurance, compliance and risk management professionals
- Security professionals
- IT Governance professionals
- IT consultants and practitioners
- Business / operational process managers

DAY 2: 31 May 2016
Detailed Outline

BUSINESS TRACK

BT1 Information Assurance, Compliance and Controls in Social Media and Customer Relationship Management (CRM)
Facilitators:
Dr Daniel Tan PhD, CISM, COBIT5 Certified Trainer
Diva Sivagurunathan CISA
Members of the ISACA Malaysia’s Special Interest Group 3 on Governance of Enterprise IT

As organisations use social media and CRM to engage with customers, the importance of having robust information assurance and compliance programs to govern their CRM and social media initiatives cannot be overstated. Moving beyond just checking off the boxes, it is critical for organisations to institute a framework and subsequent compliance program. This in turn will promote the necessary culture and controls needed for information security and assurance. This concise but pragmatic-focused briefing will leverage on the COBIT 5 framework as the foundation for IT Governance and Assurance.

Key takeaways/learning objectives:
- Revisit the topic of assurance in the context of CRM and social media
- Learn about the different types of control and how they may be implemented in the real-world
- Identify the general compliance challenges faced by organisations and look at some mitigating strategies

BT2 Demystifying the Cyber Risk Landscape and Enterprise Governance
Facilitators:
Dr. Wong Kim Hoe DBA, COBIT5 Certified Trainer
Shankar Krishnan CISA,PCIP
Members of the ISACA Malaysia’s Special Interest Group 3 on Governance of Enterprise IT

The dominant talk of the world’s top leaders in recent economic forums has been on cybersecurity. With computing and automation in cyber space propelling increasingly agile and distributed business models globally, cyber-attacks are touted as major show stoppers. In view of this, the key cyber risks potentially confronting 2016 are examined. Adoption of a practical framework can help curtail cyber risks and expedite recovery in the event of cyber breaches. The success of cyber risk management in turn hinges heavily on the effectiveness of the enterprise governance. COBIT5 is a comprehensive business framework with a Process Reference Model to manage the risk landscape specifically, and the enterprise governance overall.

Key takeaways/learning objectives:
- Being informed of the potential key cyber risks in 2016 so organisations can review and further fortify their cyber defence.
- How the Process Reference Model in COBIT 5 assists in managing cyber risks in particular and enterprise governance as a whole.

BT3 Business Continuity Management Best Practices: Adapting to the changing risk and business landscape
Facilitator:
Dr Goh Moh Heng BCCLA BCCCE CCCCE CMCE DRCE
President | BCM Institute

The key success factor of a business continuity and IT Disaster Recovery has to be a robust program. There is a need to have a proper audit cycle to ensure the success of the program. The facilitator will share his experience in BCM focusing on established standard and best practices highlighting the relevant key components while walking through with the audience the key BC and DR audit process.

Key takeaways/learning objectives:
- Understanding the international BCM standard and best practices
- Being able to analyse the BC and DR key components
- Being able to determine the effectiveness of the BCM program

BT4 Evolving Role of the IT Auditor
Facilitator:
Clarence Chan CPA
Associate Director | PriceWaterhouseCoopers (PwC)

In the face of rapid adoption of emerging technologies by businesses, the role of an IT auditor has moved beyond the context of understanding the Information Technology risks, and ensuring compliance with regulatory demands. The facilitator will talk about the challenges that IT auditors face today, and how the megatrends and emerging risks have impacted the role of an IT auditor.

Key takeaways/learning objectives:
- Understanding the megatrends and emerging risks – both in the global and local context
- The IT auditor’s role in the expanding landscape of risk
- What IT auditors need to do to cope with such changes in order to remain relevant
DAY 2: 31 May 2016
Detailed Outline

TECHNICAL TRACK

TT1
Facilitators:
Kenneth Ho  CISA, CISM, CGEIT
Adrian Foo  CISA, CISM, CRISC
Goh Ser Yoong  CISA, CISM, CGEIT, CISSP
Members of ISACA Malaysia’s Special Interest Group 1 on Virtualisation, Mobile and Cybersecurity

In this session, delegates will be able to capture the essence of what cybersecurity threats and vulnerabilities could cost an organisation through elaborate cybercrime acts. It also stresses on what an organisation can do to mitigate the risks. Advanced Persistent Threats (APTs) being the buzz word from IT departments will no longer be just an IT problem, but a business problem as well. The process of conducting a cyber security audit does not need to be painful or as all-encompassing as a full financial audit when everyone is aware of each other’s roles.

Key takeaways/learning objectives:
• Understand the risks and threats arising from cybersecurity
• What needs to be done to respond to these risks and threats that could lead to cybercrime and cyber warfare?
• Build appreciation on cybersecurity as a business process which should be aligned with the enterprise’s governance, risk management and compliance arrangements.
• Increase delegate’s awareness and appreciation on the focus of each lines of defence.

TT2
Facilitator:
Alan Yau  CISA, CISM, CRISC, CGEIT, CSXF, CISSP, CCSK, CPTE, ITIL
Alan is the chairperson of ISACA Malaysia’s Special Interest Group 1 on Virtualisation, Mobile and Cybersecurity

Enterprise IT Security faces a strong challenge in managing security incidents and event management. Enterprises have invested heavily in teams of people to process, and technologies to secure their environment. Demand for 24 x 7 security incident and event management has increased tremendously over the years due to increasing cybersecurity threats and regulatory requirements for continuous monitoring of cybersecurity threats. If your enterprise is looking to acquire such services, or wants to build your own capabilities, NGSOC is the answer.

Key takeaways/learning objectives:
• What is Log Management, SIEM and Next Generation Security Incident & Event Management (NGSIEM)
• The functions of a NGSOC
• Outsourcing of NGSOC functionality
• NGSOC from people, process and technology perspectives

TT3
Facilitator:
Mohammed Fadzil Haron  GSEC, GCIA, GCFA, GCIH, GPEN, GCED, SSP-MPA, CISSP
Information Security Senior Manager | Large Global Financial Institution

New threat landscape has transformed whilst cyber attackers are collaborating their efforts into developing tools, techniques and procedures, making traditional security protection insufficient to protect an organisation’s informational assets. Now, with threat intelligence, you can tactically mitigate attacks before they occur, and strategically plan your future protection capabilities in reducing threat risks.

Key takeaways/learning objectives:
• Understand the basic concepts of Cyber Threat Intelligence (CTI)
• How to make use of CTI information for an organisation’s own advantage in reducing risk
• How to generate your own CTI information
• Establishing information sharing as part of CTI program

TT4
Facilitator:
Shahril Abdul Malek  Director, Cyber Risk Services | Deloitte Enterprise Risk Services Sdn Bhd

For the past few years, a number of high profile cyber incidents involving various organisations, ranging from military, government, utilities, banks, service providers and cyber security companies have emerged. The talk is to highlight the challenges of defending your organisation’s ICT Infrastructure, and tips on how to react when such incidents happen.

Key takeaways/learning objectives:
• Understand the current threats face by any organisations
• How to prepare and react in the event of any cyber-attacks and breaches
• High level process to perform Incident Response and Handling (IRH)

About ISACA Malaysia
ISACA Malaysia is the local chapter affiliate of an international body of information governance professionals known as ISACA (previously known as Information Systems Audit and Control Association, ISACA goes by its acronym only to reflect the broad range of IT governance professionals it serves) and has over 800 local members in Malaysia. The local chapter’s objective is to promote research, standards, competencies and practices for effective governance, controls and assurance of information, systems and technology. As a not-for-profit organisation, the organising committee of this Conference are volunteers. Proceeds from this conference are for the benefit of the chapter’s activities.

For more information, go to: www.isaca.org/malaysia
Leonard Ong
He has over 15 years of experience in information and corporate security gained in the telecommunication, enterprise and banking industries. Besides being an ISACA International Vice President, Leonard was elected as the ISACA Singapore Chapter’s President twice.

Nickson Choo
Nickson has over 24 years of corporate and professional experience including being responsible for leading and managing risk advisory services for various professional services firm. His diverse experiences include GST project implementation, technology audits and risk / governance reviews.

Nigel Tan
Nigel is the ASEAN Technical Leader for IBM Security where he provides leadership, vision and strategy to a team of technical professionals to address client’s key security issues. Nigel has over 18 years of experience in designing / delivering solutions and consulting services.

Jacob Abraham
Jacob oversees the development of enterprise risk standards and methodologies for use across all geographical locations covered by Maybank Group, a regional banking group in ASEAN based in Malaysia. He has over 20 years of experience in risk management.

Jason Yuen
Jason has over 19 years of experience in Information Security, Governance and Controls. He has extensive experience in leading engagements and serving clients in the area of IT Risk, Security and Privacy. He was previously the Industry Advisor in the National CyberSecurity Agency under MOSTI.

Rethnendran Subramaniam
Rethnendran is currently a Portfolio Audit Head, Information Technology within Group Internal Audit Department of a large financial institution with 20 years of IT audit experiences. Ret is also a trainer for ISACA Malaysia’s CISA review classes and other IT auditing workshops.

Divya Sivagurunathan
Divya has a decade of experience in providing audit assurance using COBIT 4.1 and COBIT 5 within all business segments in the oil and gas industry. He is passionate about sharing his skills and expertise in assurance, controls and governance.

Shankar Krishnan
Shankar is an experienced Information Security Risk professional with over 11 years of experience in the areas of consulting, risk management and PCI DSS audits. His experience spans working for various organisations across different geographies in the Middle East and SEA.

Kenneth Ho
Kenneth is the Regional Head IT Security with a regional investment bank. He has over 18 years of IT security and governance experiences with retail, blue chip MNC, professional services and investment banking organisations.

Goh Ser Yoong
Ser Yoong is an experienced Information Security professional with experience in Information Security, Compliance and Risk Management with both commercial and consulting environment.

Prof. Frank Yan
He has been an adjunct professor and part-time lecturer for universities in China, Hong Kong, USA, Canada, and Australia, and is a very popular speaker of a wide variety of topics for professional organisations and government agencies, including the INTERPOL.

Murari Kalyanaramani
Murari, who is the Head of Information Security at a Large Financial Institution, is an accomplished IT and Information Risk Management professional with over 15 years of experiences in Information Security, Outsourcing & Supplier Management, Business Continuity, IS Auditing and IT Risk Management.

Victor Lo
Victor Lo has more than 16 years of information security and risk consulting experience in providing enterprise information security solution and specialising on threat intelligence services framework. He is currently attach with MDEC heading the information security industry development.

Dr. Goh Moh Heng
Dr. Goh is the President of the BCM Institute and the Managing Director of GMH Continuity Architects. In addition to extensive experiences in implementing business continuity, crisis management and disaster recovery plans and programmes, he is a speaker and season practitioner in auditing practices.

Dr Sonny Zulhuda
Dr. Sonny specialises on information governance, IT law and personal data protection (PDP). He has more than 200 speaking hours on PDP-related events throughout the last five years. He is a Web-science Summer Doctoral scholar from the University Of Oxford, UK, and a two-time Fellow of ICANN.

Dr Daniel Tan
For over 20 years, Dr. Daniel Tan has been involved in and led various enterprise I.S. initiatives in the domains of infrastructure, enterprise resource planning, business intelligence, electronic commerce and information security management. His research interests include topics in information systems management.

Dr. Wong Kim Hoe
Dr. Kim has over 2 decades of experience across diverse industries in the full spectrum of IT ranging from technological complexities to the challenges confronting businesses. Whilst as the CIO of an MNC, she had led the implementation of COBIT 4.1.

Clarence Chan
Clarence is an IT governance, information security and controls subject matter expert within the Risk Assurance Services practice in PwC Malaysia. He was previously attached with PwC London where he worked with some of the largest FTSE clients to help improve their IT compliance and risk management function.

Adrian Foo
Adrian is an Assistant Vice President in Group Audit of one of Malaysia’s largest Financial Services Institution. With over 18 years of extensive work experiences, he has performed IT assurance and investigations activities across all the business entities within the Group.

Alan Yau
Alan is the Sysarmy Sdn Bhd’s Chief Technical Officer with over 15 years of experience in Information Security, Governance and Controls including providing Next Generation Security Operation Centre services, IT assurance and cyber security services, and Security Incident Management and Response services.

Shahril Abdul Malek
He has over 15 years of experience in providing Risk Consulting Services which includes cybersecurity, internal audit, IT audit, IT security, operational and business process assessment and advisory services.

Contact Us

For more information and registration, contact us at: +6017-219 6225 / officeadmin@isaca.org.my (attention: Mr. Jayaseelan)
Full speakers / facilitators profiles and the registration form are also available at: www.isaca.org.my/ciag/
PARTICIPANTS’ DETAILS

Participant 1  Full name as per I/C (Dato / Datin / Dr / Mr / Mrs / Ms):
- Vegetarian Meal

Designation: 
- Membership No.:
- Member  C Non-member

Participant 2  Full name as per I/C (Dato / Datin / Dr / Mr / Mrs / Ms):
- Vegetarian Meal

Designation: 
- Membership No.:
- Member  C Non-member

Participant 3  Full name as per I/C (Dato / Datin / Dr / Mr / Mrs / Ms):
- Vegetarian Meal

Designation: 
- Membership No.:
- Member  C Non-member

ORGANISATION’S DETAILS

Organisation: 
- GST No.:
- Industry: 
- Contact Person: 
- Address: 
- Email: 
- Tel: 
- Fax: 

INVOICE/TAX INVOICE to be issued under:
- Company 
- Individual 

Signature & Company Stamp:

PAYMENT DETAILS

Payment by Cheque
- Bank & Cheque No.: 
- Amount RM:

Payment by Credit Card
- Visa  C Master

Cardholder’s Name: 
- Card No.: 
- Expiry Date:

I Authorise Payment of RM:

Cardholder’s Signature: 
- Date:

TERMS & CONDITIONS

PROGRAMME FEE
- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS
- Fee includes course materials, lunch and 2 tea breaks per day.
- Full payment of the above amount shall be made within thirty (30) days from the date of the Payment Advice or on the day of the event, whichever earlier.
- Admittance may be denied upon failure to make full payment as per the above requirement.

CANCELLATION / TRANSFER

Upon registering, participant is considered successfully enrolled in the event. Should participant decide to cancel/transfer their enrolment, a cancellation/transfer policy shall be applied as follows:
- Written cancellation/transfer received less than seven (7) days from the date of the event: 
  - A refund (less administrative charge of 20%) will be made
  - Unpaid registrations will also be liable for 20% administrative charges
- Written cancellation/transfer no show on the day of the programme:
  - No refund will be entertained
  - Unpaid registrations will also be liable for full payment of the registration fee
  - Partial cancellation is not allowed

*Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed after the registration is accepted. Terms and conditions apply.

CONFERENCE DETAILS

CONFERENCE FEE
- Member (MIA / ISACA) | RM 1,680
- Non-member | RM 2,060

The above programme fee is inclusive of 6% GST.
* For members, please tick where applicable:

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<th>Association</th>
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* Please choose the concurrent business or technical tracks for the Day 2 program for our logistic / materials preparations

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<th>Participant</th>
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DATE, VENUE & CONTACT

30 & 31 May 2016 (Monday & Tuesday)
Le Meridien Hotel Kuala Lumpur

Contact: Azana
Tel: 03-2279 9358
Fax: 03-2273 5168
Address: Malaysian Institute of Accountants
No. 2, Jalan Tun Sambanthan 3
Brickfields, 50470 Kuala Lumpur
GST No.: 000955203584

IMPORTANT NOTES:
Registration is on a first-come-first-served basis.
Only fully completed registration form will be processed.